



Overview: Terms and Conditions changes

Valid from 1 January 2025

This document provides an overview of the most significant changes to the Standard Terms and Service Terms for Bring E-commerce and Logistics Oy. Other changes can be found in the Terms.

Description	Terms	Section
New section: Tracking of shipments	Standard Terms	13
Clarified terms regarding electronic notification	Service Terms: Business Parcel, Pallet	4.1.1
Possibility for recipient-selected redirect to pickup point added	Service Terms: Business Parcel	4.2.2
Clarified terms regarding hand-out via service point	Service Terms: Parcel to pickup point	5.1
Changed terms for hand-out via service point in Denmark	Service Terms: Parcel to pickup point	5.1.2
Clarification that weight shall be specified per parcel/item	Service Terms: Home delivery of large goods	3
Possibility for self-service for booking of return pallets added	Service Terms: Return from business address	5
Enhanced possibility for label-free returns	Service Terms: Return via service point or parcel locker	4.1
Clarification of description and terms for the additional service Label Free	Service Terms: Additional services	1.13